

closely with applicants to support them throughout the application process up to the determination stage.

Applicants who submit accurate plans and information to us have a more positive experience. We have identified that in some cases we are working through multiple revisions of proposals that have substantial non-compliances.

The repeated re-assessment of amend plans consumes a large amount of resources, which can hinder the process and provide a frustrating experience for all those with an application under assessment.

- come up with possible solutions and options in draft form, and communicate them to us.
- ★ We will offer the opportunity to discuss solutions, and provide feedback before you prepare and lodge an amended submission.
- * Once an amended submission is made we will re-assess it, and re-notify neighbours if necessary.
- * Your amended submission will be accepted as your final proposal for determination.
- * If the issues we raised have been adequately addressed, or can be resolved with conditions or minor amendments to the plans the application will be approved.