

# Welcome to Bayside Council

## A Guide to Council Services



# Acknowledgement of Country

*Bayside Council acknowledges the Traditional Custodians, the Gadigal/Bidjigal people of the Eora Nation. The people of the Eora Nation, their spirit and ancestors will always remain with our waterways and the land, our Mother Earth.*

An Acknowledgement of Country is a practice that allows for any individual to pay their respects to Aboriginal people whilst acknowledging their ongoing connection to country.

Aboriginal peoples are the original custodians of the land and it is important that this special position is recognised and incorporated into any activities. This enables the wider community to pay respect to Aboriginal people, share in Aboriginal culture and build better relationships.

*Amelia Bates, The hand saving the lost generation*



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# Foreword from Bayside Mayor



Welcome to Bayside!

We are very proud of our local area and all that it offers. From our many parks, sporting facilities and picturesque foreshore areas, we believe that we truly live in one of the best places in Sydney. We have almost 180,000 residents across Bayside and we're expecting this to increase by another 30,000 by 2036. So, you will be living in a very popular area.

With people of all ages enjoying life at Bayside we have something for everyone, through a wide variety of activities and sporting services for our residents. You will find so many great schools, amazing parks and fields and a very vibrant mix of cultures.

First Nations people have lived on the shores of Botany Bay for tens of thousands of years and today we also have residents who have come from all over the world. All of these different cultures enrich our area with their traditions, celebrations and stories.

We also have a wide variety of special interest and community groups and I encourage you to get involved with these and with the many great events that occur regularly. Another benefit of our area is our proximity to the city yet we are still blessed with so many open spaces for recreational activities.

I warmly welcome you to Bayside and wish you every success. I hope that you will also become an advocate for our wonderful area.

Please do not hesitate to contact me or any of my fellow Councillors if we can assist you with any Council matter.

Warm regards,

A handwritten signature in black ink, appearing to read 'Bill Saravinovski', written in a cursive style.

**Cr Bill Saravinovski**  
Mayor

# Levels of Government in Australia

Australia has three levels of government that work together to provide us with the services we need.

Each level of government has its own responsibilities, although in some cases these responsibilities are shared.

Australians aged 18 years and over vote to elect representatives to federal, state and territory parliaments, and local councils to make decisions on their behalf.

This means Australians have someone to represent them at each level of government.

### FEDERAL GOVERNMENT



The **Federal Government** raises money through taxing incomes, spending and business.

### FEDERAL MATTERS SUCH AS

- Medicare
- Defence
- Immigration
- Foreign Policy

### STATE & TERRITORY GOVERNMENTS



Six **State and two Territory Governments** receive more than half of their money from the Federal Government and also collect taxes.

### STATE MATTERS SUCH AS

- Roads
- Housing
- Education
- Public Transports
- Emergency Services

### LOCAL GOVERNMENT



Over 560 **Local Councils** collect taxes (rates) from all local property owners and receive money from Federal and State Governments.

### LOCAL MATTERS SUCH AS

- Town Planning
- Sewerage
- Local Roads
- Local Community Services
- Waste & Cleansing Services

Source: Parliamentary Education Office [peo.gov.au](http://peo.gov.au)

## Things you might do in a day... and which level of Government gets involved

THINGS YOU DO	FEDERAL GOVERNMENT	STATE GOVERNMENT	LOCAL GOVERNMENT
<b>Shower and get ready for school</b>	N/A	Power, Gas, Water, Sewerage from State corporations	N/A
<b>Have breakfast</b>	Currency, Trade, Imports and exports, Advertising	Consumer laws, Shop and workplace laws	Health inspections of shops
<b>Catch the bus</b>	National road funding	Buses, Bus passes, Traffic laws, Police, Traffic lights, Road signs, Major roads, Road taxes	Local roads, Street signs, Bus stops
<b>Go to school</b>	Funding to States, Higher education	Education department, School funding and subjects	Local kindergartens and pre-schools
<b>Go to the library</b>	National library	State library, School libraries, Subsidies to councils	Local libraries
<b>Play sport</b>	Australian Institute of Sport, National sports bodies	State sports centre, Funding to local councils, Safety, Health and education	Local sports fields and playgrounds
<b>Phone a friend</b>	Telephone services	N/A	N/A
<b>Watch TV</b>	Broadcasting laws, ABC TV and radio	N/A	N/A
<b>Go to the doctor</b>	Medicare, Funding to States, Drug control	Hospitals, Ambulance services	Community services (e.g. meals on wheels)
<b>Go home</b>	N/A	Planning laws	Local building controls, Trees and footpaths
<b>Put out the garbage</b>	International treaties and national environmental policies	Waste disposal, Pollution controls	Garbage collection, Local environment



The power of local government is controlled by Acts of State Parliament such as the Local Government Acts.

Local councils are concerned with matters close to our homes, such as building regulations and development, public health, local roads and footpaths, parks and playing fields, libraries, local environmental issues, waste disposal, and many community services.

These tasks would be difficult for a state government to manage because they are local issues. Councils can deliver services adapted to the needs of the community they serve.

Local government areas vary greatly in size and character.

There are 128 Local Government Areas in NSW. A local council area may be called a City, Municipality or Shire Council.

# About Bayside Council

Located in the heart of Sydney, the Bayside Local Government Area stretches over 29 suburbs from Bexley and Kingsgrove in the west to Pagewood and Daceyville in the east, Arncliffe in the north through to Mascot and down to the coastal communities of Brighton Le Sands and Sandringham.

Bayside Council has two major transport hubs, the Sydney Kingsford Smith Airport in Mascot and Port Botany, the largest container port in NSW.

There are five Wards and fifteen elected Councillors, the elected leader of Bayside Council is called the Mayor. The role of the Mayor and Councillors is to represent the views and interests of their community to Council.

You can find your Ward's representative on Council's website at: [www.bayside.nsw.gov.au/your-council/meet-your-councillors](http://www.bayside.nsw.gov.au/your-council/meet-your-councillors)











Bayside Council's General Manager employs staff to deliver services to the community.





# Our Demographics

<b>176,061</b> residents	<b>29</b> suburbs	<b>5</b> Council wards	<b>66.5%</b> of dwellings are medium or high density	<b>49.93</b> square kilometer	<b>13,938</b> businesses	<b>209,896</b> projected population grow by 2036
Top 5 languages spoken at home other than English	<b>Mandarin</b> <b>Greek</b> <b>Arabic</b> <b>Cantonese</b> <b>Spanish</b>	<b>51.5%</b> speak a language other than English at home	<b>48.1%</b> of residents were born overseas	<b>5%</b> need assistance due to disability	<b>1.1%</b> are Aboriginal or Torres Strait Islander	<b>14%</b> have no home internet connection

									
<b>5.7%</b> Babies & pre-schoolers (0-4)	<b>6.7%</b> Primary schoolers (5-11)	<b>5.3%</b> Secondary schoolers (12-17)	<b>9.7%</b> Tertiary education & independence (18-24)	<b>20.9%</b> Young work force (25-34)	<b>21.3%</b> Parents home builders (35-49)	<b>11%</b> Older workers & pre-retirees (50-59)	<b>8.7%</b> Empty nesters & retirees (60-69)	<b>8.6%</b> Seniors (70-84)	<b>2.2%</b> Elderly (85 & over)

# Our Community

The Bayside Local Government area is home to a diverse community, from Australia and all over the world.












The Bayside Local Government Area is a Refugee Welcome Zone.

Council has made a commitment to:

- ▶ Welcome refugees into the community
- ▶ Uphold human rights of refugees
- ▶ Demonstrate compassion for refugees
- ▶ Enhance cultural and religious diversity in the community

Council has a community profile, for more detail information about our community, visit: [www.profile.id.com.au/baysidensw](http://www.profile.id.com.au/baysidensw)

## Languages spoken in Bayside other than English

	Mandarin	6.9%
	Greek	6.0%
	Arabic	5.4%
	Cantonese	3.7%
	Spanish	2.8%
	Nepali	2.7%
	Macedonian	2.6%
	Indonesian	2.3%
	Portuguese	1.8%
	Bengali	1.8%
	Filipino / Tagalog	1.6%



# Communicating with Council

## Customer Service Centre

Council has two Customer Service Centres that are open Monday to Friday from 8:30am to 4:30pm.

### Bayside Customer Service Centres

Rockdale Library, 444-446 Princes Highway, Rockdale  
Westfield Eastgardens, 152 Bunnerong Road, Eastgardens

You can call Council on this free number **1300 581 299** at any time.

A list of Council's online services can be found on our website at: **[www.bayside.nsw.gov.au/feedback/contact-us](http://www.bayside.nsw.gov.au/feedback/contact-us)**

For any non-urgent matters please email us to: [council@bayside.nsw.gov.au](mailto:council@bayside.nsw.gov.au)

## Speak to Us in Your Language

Bayside Council provides residents with free translation services via the National Translating and Interpreter Services (TIS). If you would like to speak to us in your language, call **131 450** and ask to speak to an interpreter.

Council is committed to receiving, managing, and resolving complaints to continually improve customer experience. A complaint can be submitted online, over the phone, by email or face to face.



## Council Meetings

Council Meetings are held every month and are open to the public to attend. It is a good way for the community to see how local decision-making takes place.

You can attend the Meeting as an observer, or you can request to speak at these Meetings. To speak at a Council Meeting you must complete a 'Request to Speak' form by 5pm on the day before the Meeting. You can find the form on Council's website.

**Meetings:** 4<sup>th</sup> Wednesday of each month

**Time:** 7:00pm

**Location:** Council Chambers, Rockdale Town Hall  
448 Princes Highway, Rockdale

**Online:** Council Meetings are live streamed on YouTube at: **[www.youtube.com/@BaysideNSW](http://www.youtube.com/@BaysideNSW)**

For more information including agendas and minutes of previous Council Meetings visit: **[www.bayside.nsw.gov.au/meetings](http://www.bayside.nsw.gov.au/meetings)**

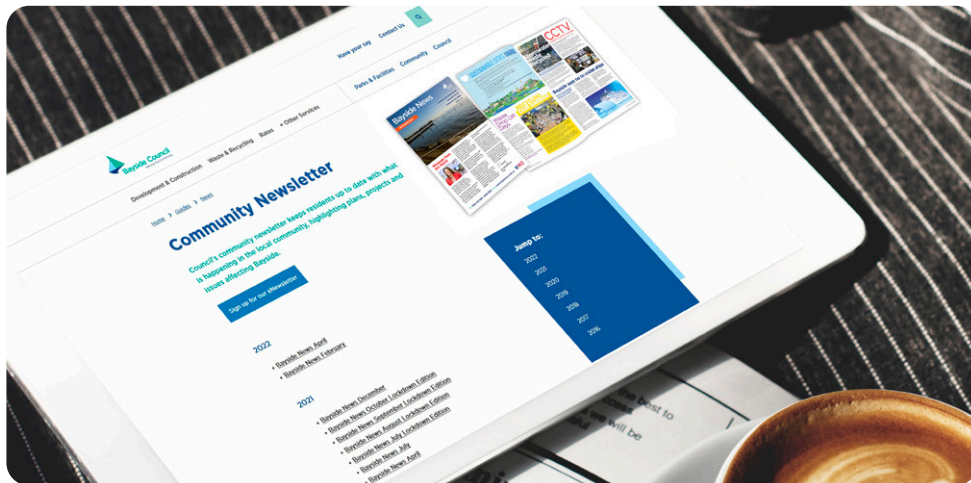
## Council Newsletter

Residents receive an online newsletter fortnightly and a quarterly community Bayside News. The newsletter informs our community about everything Council is doing including events, projects, upgrades and more.

To subscribe to Council's online newsletter, go to:  
**[baysidensw.org/enews](https://baysidensw.org/enews)**

You can follow Council on socials to hear about events, plans and projects.

Facebook: **[www.facebook.com/BaysideNSW](https://www.facebook.com/BaysideNSW)**  
Instagram: **[www.instagram.com/BaysideNSW](https://www.instagram.com/BaysideNSW)**  
YouTube: **[www.youtube.com/@BaysideNSW](https://www.youtube.com/@BaysideNSW)**



## Community Engagement

Bayside Council values meaningful engagement with residents and engages with the community in an inclusive, transparent, and accountable way. Community engagement ensures decisions are fair and equitable and reflect the needs of the community.

Have Your Say Bayside is an online engagement website. A place where you can contribute to the decisions and initiatives of Council and help shape the future of Bayside.

For more information, visit: **[haveyoursay.bayside.nsw.gov.au](https://haveyoursay.bayside.nsw.gov.au)**

# Bayside Libraries

Bayside Libraries offer a range of services for the community.

There are two large libraries and several branches throughout the Bayside Local Government Area. Library membership is free of charge, you can visit one of the libraries to become a member or you can join online at: [library.bayside.nsw.gov.au](http://library.bayside.nsw.gov.au)

## Arncliffe Library

11 Firth Street, Arncliffe  
(02) 9562 1816

## Bexley North Library

24 Shaw Street, Bexley North  
(02) 9562 1814

## Eastgardens Library

152 Bunnerong Road, Eastgardens  
(02) 9366 3888

## Mascot Library

2 Hatfield Street, Mascot  
(02) 8338 0313

## Rockdale Library

444-446 Princess Highway, Rockdale  
(02) 9562 1821

## Sans Souci Library

104 Russell Avenue, Sans Souci  
(02) 9562 1817

For more information about library opening hours visit:  
[www.bayside.nsw.gov.au/area/libraries-and-museum/locations-and-opening-hours](http://www.bayside.nsw.gov.au/area/libraries-and-museum/locations-and-opening-hours)

Bayside Libraries organise various programs for the community such as story time for pre-school children, school holiday activities for school-aged children, cyber safety sessions for seniors, English classes for adults, and many more.

For more information about library programs visit:  
[www.bayside.nsw.gov.au/area/libraries-and-museum](http://www.bayside.nsw.gov.au/area/libraries-and-museum)

Bayside Libraries have books in various community languages. If you would like to request books in your language which are not already listed, please speak to our friendly library staff.



# Family and Children's Services

Bayside Council provides a range of children's services that are inclusive and focused on delivering quality services to support families. There are three childcare centres (Early Education and Care Centres) educating and caring for children aged 0-5 years old.

## Hillsdale Child Care Centre

Educating and caring for children aged 0-5 years  
Operating Monday to Friday 7:30am to 6pm  
Corner of Flint Street and Tierney Avenue, Hillsdale  
Telephone: 02 9349 8648  
Email: hillsdale.childcare@bayside.nsw.gov.au

## Mascot Child Care Centre

Educating and caring for children aged 0-5 years  
Operating Monday to Friday 7:30am to 6pm  
53 Coward Street, Mascot  
Telephone: 02 9669 3626  
Email: mascot.childcare@bayside.nsw.gov.au

## Garrigarrang Early Education and Care Centre

Educating and caring for children aged 0-5 years  
Operating Monday to Friday 7:30am to 6pm  
2 Garrigarrang Avenue, Kogarah  
Telephone: 02 9366 3799  
Email: Garrigarrang.EECC@bayside.nsw.gov.au



Bayside Council also operates a Family Day Care service. The Botany Family Day Care service provides quality education and care programs for children between 6 weeks and 12 years of age in a regulated, safe, and caring family home environment, with family-based educators located throughout Bayside.

- ▶ Part-time care
- ▶ Before & after school care
- ▶ Vacation care
- ▶ Long day care

## Botany Family Day Care Coordination Unit

149 Coward Street, Mascot  
Telephone: 02 9366 3576  
Email: familydaycare@bayside.nsw.gov.au

# Youth Services

The Arncliffe Youth Centre is Bayside's youth hub with the centre having a focus on sports, recreation, and community access. Youth Services also offer a range of programs for young people aged 12+, these include Youth Drop-In and Outreach on a regular basis.

## **Arncliffe Youth Centre**

9 Townsend Lane  
Arncliffe

## **Hillsdale Community Hall**

236 Bunnerong Road  
Hillsdale

Follow our Instagram @bayside\_youth for more information.



# Support and Services for Seniors



Council has an Age-Friendly Communities Strategy which aims to ensure all people in Bayside experience the benefits of living longer, safer, healthier and continue to enjoy opportunities to participate in community life.

There are four seniors centres in Bayside. The seniors centres offer a range of activities for older people such as: exercising, social activities, adult learning, cultural activities, health and wellbeing programs, dancing and most importantly a safe space to meet people and build social connections.

## **Mascot Seniors Centre**

Cnr Coward and Aloha Streets, Mascot

## **Kogarah and West Kogarah Senior Citizen's Association**

15 Taylor Street, Kogarah

## **Pagewood Senior Centre**

35 Dalley Avenue, Pagewood

## **Ramsgate Senior Citizens Centre**

382 Rocky Point Road, Ramsgate

Other groups that meet in various Council venues doing various activities, include but are not limited to:

- ▶ Sing Your Heart Out Choir
- ▶ Rock and Wool
- ▶ Rockdale Adult Leisure Learning
- ▶ Bayside Men's Shed
- ▶ Mature Men's Group
- ▶ Rockdale Garden Club
- ▶ Fix It Sister Shed
- ▶ Dance That Walk Exercise Group
- ▶ Bayside Greek Seniors Group
- ▶ St. George Potters

For more information about the services, visit:

**[www.bayside.nsw.gov.au/seniors](http://www.bayside.nsw.gov.au/seniors)**



# Community Grants

We support our community by providing financial assistance to eligible not-for-profit organisations, recreation and sporting groups, clubs, local services, and individuals. Grants are awarded to local organisations who provide services and activities that contribute to Council's vision and priorities. Council also offers a range of other financial assistance.

For more information about the Community Grants and Donations program, please visit: [www.bayside.nsw.gov.au/grants](http://www.bayside.nsw.gov.au/grants)



# Community Events

We offer a range of free community events throughout the year across our Local Government Area.

For more information visit:

[www.bayside.nsw.gov.au/area/event-information](http://www.bayside.nsw.gov.au/area/event-information)

Bayside Council hosts approximately 10 Citizenship Ceremonies throughout the year on behalf of the Department of Home Affairs.

The Ceremony is also live streamed on Council's Facebook page

[www.facebook.com/BaysideNSW](https://www.facebook.com/BaysideNSW)



# Hiring Parks and Facilities

Council has a large range of sport and recreation facilities which are available for hire. Most of Bayside's parks and facilities can now be booked online for a large range of activities including sport events, picnics, functions and meetings.

To check the availability of the venue and book online, visit:

**[www.bayside.nsw.gov.au/area](http://www.bayside.nsw.gov.au/area)**

Or you can book and enquire by calling **1300 581 299**.



## Aquatic Centres

Council has aquatic centres for fun, fitness and recreation. There are swimming classes available for all age groups, aqua aerobic sessions for seniors and other activities.

### Angelo Anestis Aquatic Centre

98C Preddys Road, Bexley North

Phone: 02 9150 5288

### Botany Aquatic Centre

Corner of Myrtle Street and Jasmine Street, Botany

Phone: 02 9316 6218

## Golf Course

The Botany Golf Course is open seven days a week. Located just minutes from the Sydney Airport, it is a great facility which requires no booking or club affiliation.

### Botany Golf Course

1434 Botany Road, Botany

Phone: 02 9316 4930

For more information visit:

**[www.bayside.nsw.gov.au/area/botany-golf-course](http://www.bayside.nsw.gov.au/area/botany-golf-course)**

# Environment

Council is striving to achieve positive environmental and community resilience outcomes for our residents. Council does its bit by ensuring waste is well managed and Bayside's waterways and green corridors are regenerated and preserved, but everyone can do their bit by living sustainably. You can help at home by using energy efficient appliances, using water saving techniques or protecting our environment when out and about.

For more tips on living sustainably, please visit:  
[www.bayside.nsw.gov.au/area/environment/living-sustainably](http://www.bayside.nsw.gov.au/area/environment/living-sustainably)

Council is also pursuing initiatives such as planting more street trees to increase our urban tree canopy via the 'Adopt A Tree' program. In addition to enhancing the appearance of our streets, trees provide cooling shade and oxygen as well as food and homes for native birds and wildlife.

For more information about how you can be involved, please visit our Adopt a Tree page: [www.bayside.nsw.gov.au/area/environment/trees/adopt-tree-program](http://www.bayside.nsw.gov.au/area/environment/trees/adopt-tree-program)

## Waste Management

Waste information can be accessed via Council's 'Bayside Waste Services' App (available for Android and iPhone devices) at:  
[waste.bayside.nsw.gov.au](http://waste.bayside.nsw.gov.au)

NEVER MISS ANOTHER COLLECTION DAY

# DOWNLOAD THE BAYSIDE WASTE SERVICES APP

Available on the App Store

ANDROID APP ON Google play

NSW EPA Waste Less, Recycle More initiative funded from the waste levy

Bayside Council

# Pet Registration

Pet owners must register their domestic pets. You can get your dog or cat microchipped at your local vet. You can register your pet online by visiting the NSW Government's Pet Registry website: [www.petregistry.nsw.gov.au](http://www.petregistry.nsw.gov.au)

Alternatively visit Council's Customer Service Centre at Eastgardens or Rockdale to obtain more information on pet registration.

There are a number of dogs off leash parks and one beach where dogs can exercise without a leash in our Local Government Area; just make sure your dog is safely under your control at all times. Visit: [www.bayside.nsw.gov.au/services/pets-animals/leash-areas](http://www.bayside.nsw.gov.au/services/pets-animals/leash-areas)



# Parking Permits



Council offers Resident Parking Permits to eligible residents that live within a property located in a designated resident parking scheme. The application form needs to be completed and payment can be made at our Customer Service Centre in Eastgardens or Rockdale.

Resident Parking Permits are issued annually and expire each year on 30 September.

To review the eligibility criteria and find more information, visit: [www.bayside.nsw.gov.au/services/parking](http://www.bayside.nsw.gov.au/services/parking)



**Bayside Customer Service Centres**

Rockdale Library, 444-446 Princes Highway, Rockdale  
Westfield Eastgardens, 152 Bunnerong Road, Eastgardens  
Monday to Friday 8:30am - 4:30pm

Phone **1300 581 299 | 02 9562 1666**

Email **[council@bayside.nsw.gov.au](mailto:council@bayside.nsw.gov.au)**

Web **[www.bayside.nsw.gov.au](http://www.bayside.nsw.gov.au)**

