

Bayside 2030



Delivery Program 2018-2021
Operational Plan 2020-2021

6 Month Progress Report at 31 December 2020

1 About the Operational Plan

1.1 Integrated Planning & Reporting

The Delivery Program and Operational Plan are a part of Council's Integrated Planning and Reporting framework. This Delivery Program shows our response to the community's long term goals, identified through community engagement and documented in the Community Strategic Plan. It is a commitment to our community from the elected Council and identifies the actions our organisation will take to work towards that commitment.

As well as the work that we do throughout the LGA, Council has an important role to play in advocating for and partnering with other agencies to achieve local outcomes.

The Delivery Program is linked to the Workforce Management Plan, Long Term Financial Plan and Asset Management Strategy. They have been developed to ensure that Council is in the best possible position to deliver community priorities while continuing to provide services at current levels.

The 2018 - 2021 Delivery Program is designed as the single point of reference for activities undertaken throughout the organisation for the three years 2018-2021. All plans, projects, activities, funding and resource allocations are directly linked to the Delivery Program.

The Delivery Program is structured on the themes outlined in the Community Strategic Plan - Bayside 2030.

All plans, projects, activities, funding and resource allocations are directly linked to the Delivery Program. The Council's one year Operational Plan for 2019 - 2020 sits within the Delivery Program. It spells out the actions and projects that will be undertaken by the Council in 2019 - 2020 towards achieving the commitments made in the 2018 - 2021 Delivery Program.

1.2 How to read this document

This document is structured on the four themes being informed by the Community Strategic Plan and Delivery Programs. The themes are:





Theme One - In 2030 Bayside we will be a vibrant place.

Theme Two - In 2030 our people will be connected in a smart city

Theme Three - In 2030 Bayside will be green, leafy and sustainable

Theme Four - In 2030 Bayside will be a prosperous community

This progress report provides the status of each action and project as of 31 December 2020. The performance against each action and project is colour coded as follows:

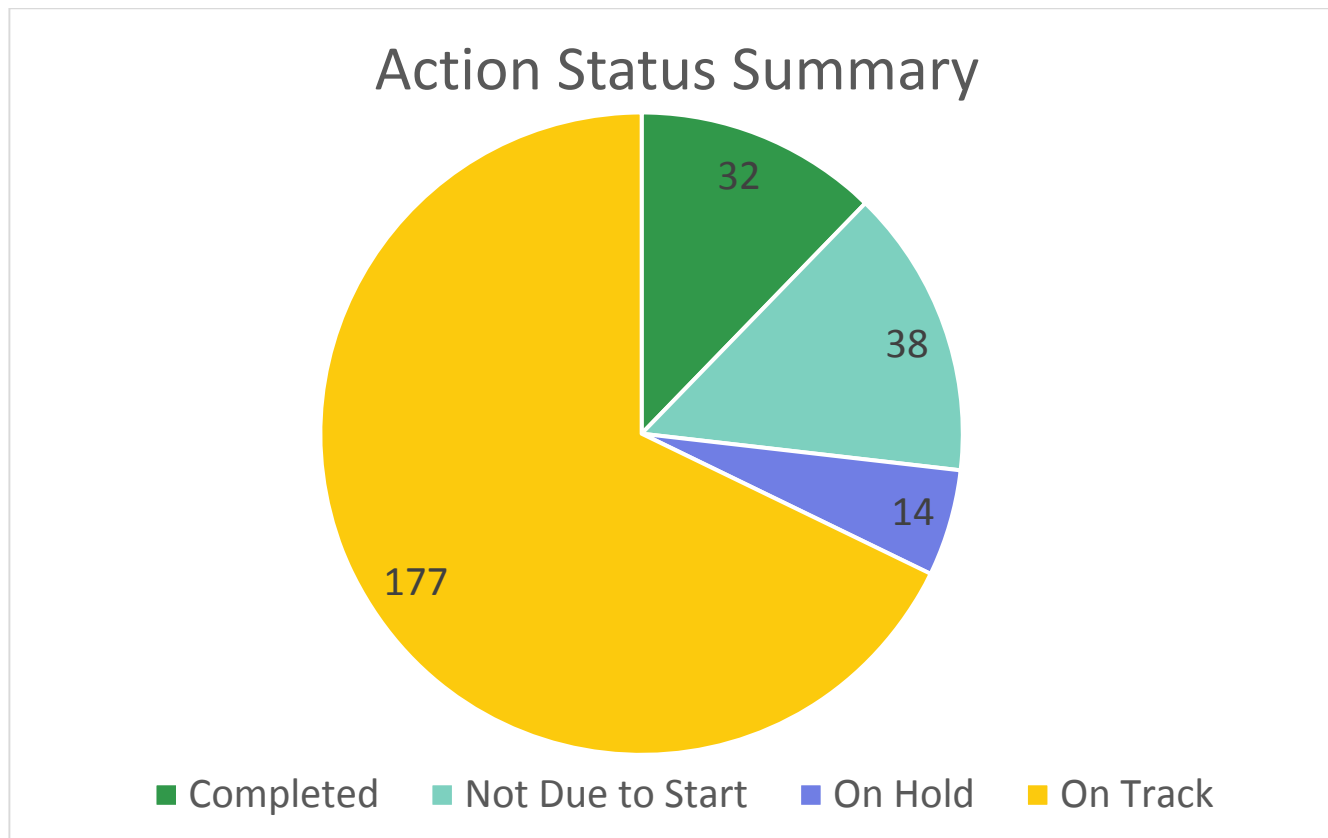
-  Completed
-  On Track
-  On Hold
-  No Due to Start

2 Overall Performance

2.1 Key Operational Achievements

The Operational Plan 2020/21 includes 261 actions across four themes. Of these, 12% have been completed, 68% are on track for completion, 5% are on hold and 15% are Not Due to Start

Chart – Status Summary as of 31 December 2020



The following are selected achievements for the six months to 31 December 2018.

Theme One - In 2030 Bayside we will be a vibrant place.

- Council officially took ownership of two brand new facilities the Arncliffe Youth Centre and the Garrigarang Early Learning Centre.
- Despite the disruptions caused by COVID-19 council delivered a number of major infrastructure improvements for the community including a new playground in Hillsdale in partnership with Orica and a new playground in Chapel Street, Rockdale.
- Council completed major upgrades to Ador Reserve, Rockdale and Rockdale Park, which saw the establishment of a new water feature.
- Hillier Park, Botany, was renamed Nancy Hillier Park to ensure Nancy's legacy was appropriately remembered
- Council's Summer Foreshore program commenced in November 2020 with a no-smoking ban along the foreshore and the introduction of timed parking in Council's beach front car park
- Council continued to recognise local students who excelled in their studies or community activities by providing Mayoral Student Excellence Awards of up to \$200 in gift vouchers to all 42 schools within the LGA.
- Council embarked on a 'Respect Our Neighbourhood' campaign to raise awareness of the hooning and speeding issues in Brighton Le Sands
- Council's Hillsdale Childcare Centre received the highest rating of 'exceeding' when audited by Department of Education

Theme Two - In 2030 our people will be connected in a smart city

- To reduce the risk and improve safety for our Rangers and Parking Officers council invested in new parking technology which allows number plates to be scanned from a moving vehicle, ensuring those who disobey road rules or choose to ignore parking limited signage are fined.
- Council once again engaged off-duty police to assist raising awareness with summer crowds of acceptable behaviours along the foreshore.
- Introduced a new payment gateway for online payment of Rates
- BaysideEverywhere, a new Tech One program came online

Theme Three - In 2030 Bayside will be green, leafy and sustainable

- Council continues to use recycled asphalt made from recycled materials including soft plastics, toner cartridges and glass.
- Council is also part of the SSROC Paving the Way initiative which will create a market for over 20,000 tonnes of recycled glass per year while supporting local jobs and the development of essential recycling infrastructure.
- Council continues to improve the tree canopy as part of the State Governments 5 million trees by 2030 initiative and is committed to planting over 800 trees and shrubs.
- Every household now gets four scheduled clean-ups every 12 months.
- Council is working on a project titled Planning our Green Spaces to ensure the future enhancement of a network of green spaces connecting local town centres, public transport hubs and residential areas. This includes Bardwell Valley Parklands and Wolli Creek, Rockdale Wetland Corridor and the Mill Stream and Botany Wetlands Corridor.
- Council voted to prepare a report into the water quality, maintenance and management plan for the Sir Joseph Banks Park ponds

Theme Four - In 2030 Bayside will be a prosperous community







- The Auditor General Ms Margaret Crawford and the Audit Director Ms Karen Taylor from the Audit Office of NSW both attended Council's November meeting to present the auditor's report on Council's financial position. Attending in person, the Auditor General acknowledged and thanked the staff for the work done to deliver a clear audit opinion on the 2019/2020 annual financial statements.
- Ensuring the local Town Centres are attractive, viable places for people to visit is important. Council invested substantial funds upgrading the Swinbourne Street Town Centre and installing a new retaining wall in Botany and work also began on the Arncliffe Town Centre.
- (pending outcome of March Council Meeting) Council adopted a draft Housing Strategy and developed a plan to guide housing development until 2036.
- Over the summer months, Council teamed up with QANTAS to offer employment opportunities to local QANTAS staff grounded during COVID-19. The Qantas staff became Foreshore Ambassadors putting their QANTAS customer service skills to good use while helping ensure our open spaces were safely enjoyed by all.
- Council strongly opposed a proposed boundary change put forward by Georges River Council to take over Monterey, Sans Souci, Ramsgate, Ramsgate Beach, and Dolls Point. "Butt out of Bayside" was the message sent to Georges River by the Bayside Councillors and community.


3 2019/2020 Action Updates

Theme 1: In 2030 Bayside will be a vibrant place






My place will be special to me







Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Gateway sites are welcoming and attractive	Delivery of City Projects Program	Program on track to be delivered by 30 June 2021.	
	Ensure Bayside Council creates and maintains partnerships with government agencies and external bodies to advocate on behalf of the community (ie SSROC, AMAC)	Council maintains relationships through annual membership of organisations and delegates regularly attend meetings.	
	Upgrade gateway signage	Gateway signage completed.	
Roads rates and rubbish are not forgotten	Conduct litter collection along 8km of beachfront mechanically	Programmed maintenance schedules are on target for the beach cleaner rake in line with current schedules.	
	Deliver an efficient street sweeping program across the Bayside Local Government area	Council's Guarantee of Service for street sweeping has been met with every street within the LGA being swept twice per month; resulting in 1432tons of litter being removed from the streets within Bayside.	
	Enforce Abandoned Vehicle Policy by confirmed abandoned vehicles removed from road	Period 1 July 2020 to 31 December 2020 there have been 973 abandoned vehicle reports actioned by the Regulations Team. Of those there are currently only 69 in process and none have exceeded the 100 day requirement for GOS.	








Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Provide an effective cleaning program of town centres	Council provides a daily cleaning program of Town and Neighbourhood Shopping Centre areas in conjunction with a scheduled pavement high pressure cleaning program. All programmed services were met in 2020/21. Council also provided a secondary 'in-house' toilet cleaning service that supported the primary contractor cleaning service in 2020/21.	
	Undertake litter education campaigns	In 2020, Council continued to run a litter awareness program with litter prevention signage implemented throughout the local government area, in addition to web, waste app, social media and community survey for the cigarette butt litter initiative. Council manages over 770 public place bins, as well as implementing temporary mobile bins during the warmer months. All schools within the local government area in 2020 were provided with the opportunity to receive a series of waste education modules in partnership with Keep Australia Beautiful NSW, which included litter education.	
	Undertake the Kerb and Gutter Renewal Program	Council have completed approximately 300 lineal metres of kerb and gutter replacement in this half-year period	
	Undertake the Road Pavement Renewal Program	12 of the initial programs of 31 sites have been complete. Additionally the heavy patching program has been complete with part road renewal at 3 separate sites.	
Traffic and parking are a thing of the past	Enforce NSW Road Rules School Parking Patrol Program	KPI for the period 1 July 2020 to 31 December 2020 required 252 'School Zone' patrols be completed. There were 409 patrols completed which is 162% GOS and above requirement. Great result considering COVID-19 issues.	
	Ensure regulation of timed parking in shopping centres and business centres	KPI of the period 1 July 2020 to 31 December 2020 required 864 patrols of Councils Shopping Centres and Business Districts. There were 1863 patrols conducted for the period resulting in a 212% of GOS.	







Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Roll out opportunities for smart parking	LPR Technology trial commences week of 14 December 2020 - Initial Report submitted to GM Briefing for paid parking and smart parking app approved by Exec as BI project.	







Our places are accessible to all






Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Assets meet community expectations	Administer Council's Graffiti Removal Program in accordance with Council's policy	Rapid Removal completed on time and within budget	
	Deliver Parks and Open Space bookings through guidelines and procedures	Bookings are delivered effectively through improved guidelines. A new software system is due to be trialed in February.	
	Deliver Sport and Recreation services to the Community through Council's Aquatic Centres, Golf Courses, Tennis and Squash Courts	All services are being delivered to the public. Review of services provided at Botany Pool and Golf Courses continue to be reviewed.	
	Develop and maintain key partnerships to improve community safety	Police Area Command meetings and safety meetings were postponed until October and then continued till December. Developed networking and strategic partnerships with community organisations to provide information during COVID-19.	
	Ensure Council's properties and facilities are fit for purpose and meet statutory requirements	Fire and statutory compliance checks and statements completed at all relevant properties (105)	





Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Explore parking and redevelopment opportunities for the Boulevard Carpark, Brighton Le Sands in accordance with adopted parking strategies and the masterplan	This project involves a Planning Proposal submitted by the owners of the adjoining site for the redevelopment of both sites to incorporate a high rise residential unit development incorporating a new and expanded Council car park. As of January 2021 the Planning Proposal is still under independent assessment.	
	Finalise feasibility study into Bayside East Flood mitigation options	The Botany Bay and Foreshore Beach Floodplain Risk Management Strategy and Plan was publicly exhibited in October 2020. Submissions were reviewed and reported to the Floodplain Risk Management Committee in December 2020.	
	Implement a city wide asset condition audit for Council footpaths, shared paths and cycle paths	Complete condition audit completed in prior year. Information has now been loaded into Council's corporate asset management system and mapped. Mapping is available via Council's online mapping system.	
	Implement a city wide asset condition audit for Council open space infrastructure	Condition audit of Council's open space assets completed in a prior year. All information has now been loaded into the corporate asset management system and mapped spatially. Mapping data is available through Council's online mapping system.	
	Implement a proactive maintenance program of Council facilities (pest control, cleaning , fire safety etc)	Proactive maintenance schedules for facilities maintenance completed as per the 2020-21 program.	
	Implement the Bayside Asset Management Strategy	Ongoing project with significant improvements made to financial and asset systems in accordance with Bayside asset management strategy.	

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Implement the Fire Safety Awareness and Action Program including the management of Annual Fire Safety Statements	Draft Program has been prepared and currently being refined. Required submission and assessment of Annual Fire Safety Statements are being maintained and actioned	
	Investigate grants and funding opportunities to enhance Sport and Recreation facilities within Bayside LGA	Grants recognised, passed onto Clubs through Associations and applied for as they become available.	
	Issue seasonal permits for sporting facilities and open space	Strict guidelines implemented for application and allocation process. Constant informal and weekly formal checks of permit compliance.	
	Maintain flood lighting within recreational parks	Maintained all lighting within active parks to accommodate winter sports. Timers set in line with bookings, audits conducted quarterly to identify necessary repairs and action accordingly.	
	Promote and increase usage of community facilities	Identification of opportunities is ongoing. A need analysis has been conducted and identified in conjunction with the Social Infrastructure Strategy. Gaps promoted to possible hirers.	
	Property acquisitions and disposals are actioned in accordance with adopted strategies and Council resolutions	Council are in the process of drafting a Property Strategy which will focus on guidelines and process to enhance acquisitions, leasing and disposal of Council property. All current Council resolutions for an acquisition and/or disposal are being actioned.	
	Report on the leasing performance of the Bayside Real Estate Portfolio - new leases, renewals and income	During the quarter Council developed a monthly internal reporting framework addressing leasing renewals, income, aged debtors and key property projects. Council continues to report on rental income via its yearly Financial Statements. Further work is being undertaken to enhance reporting on the performance of the portfolio.	


Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Report on the leasing performance of the Mascot Administration Building and Coronation Hall	The Coronation Hall continues to be leased by a local community service. Council continue to advertise the former Mascot Administration for commercial leasing. During the quarter Council received a leasing offer and with further negotiations thereafter.	
	Undertake 50 asset condition audits for Council owned buildings	Condition audits are part of an on-going annual program. Some inspection programs have been delayed due to restrictions with COVID-19, however focus has been made on improving data quality in the corporate asset management system.	
	Undertake Bridges and Structures Rehab and Renewal Program including Swinbourne St retaining wall	Swinbourne Street retaining wall is complete	
	Undertake restoration of Council assets impacted by public authority works eg gas, power etc.	Council undertakes its ongoing restorations program according to the corresponding amount of work generated by development activities and utility service companies. Approximately 20,000sq metres of road and footpath related restorations have been completed in the current half-yearly period.	
Bayside provides safe and engaging spaces	Conduct a community survey to seek feedback on library services, programs and facilities	A community survey about the opening hours of the Libraries was launched in late December 2020. The Survey is open until the end of February 2021. The outcome of the survey as well as the visitation data and trends collated will help inform the future strategic direction of the library service and ensure that library hours continue to meet community needs and expectations within the resources provided for the service.	
	Continue to support the Summer Foreshores Program	Summer Foreshore Program commenced 7 November 2020 with added staffing from Rangers and NSW Police. Addition of Beach Ambassadors to increase presence. Regular meetings at Executive Level with all stakeholders. Program on track and full statistics available at program conclusion.	






Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Implement State Library NSW Local Priority Grant funded Library Initiatives	The Local Priority Grant from State Library NSW funds initiatives to enhance library services and/or infrastructure provided for our community. Projects achieved from July - December include; purchase of additional study desks for Eastgardens Library, replenish equipment and materials for Pop Up Library Service, replacement of loans kiosk station for Bexley Nth Library, new media information screen for Bexley Nth Library and the launch of the Nepalese Collection Rockdale.	
	Masterplan the former Brighton Fisherman's Club Site, Kyeemagh	Report to Council deferred to conduct site visit. Site visit with Councillors took place on Wednesday 18 November 2020. Report to Council scheduled for 10 February 2021 to allow public exhibition of the plan.	
	Report on the progress of the Bayside City Projects Program	6 monthly report on CPP under preparation.	
Open space is accessible and provides a range of active and passive recreation opportunities to match our growing community	Deliver Sporting facilities and bookings Policy to ensure community focused sports and recreation services	Guidelines have been implemented to support community participation.	
	Enforce the Companion Animal Act	Period 1 July 2020 to 31 December 2020 there were 46 reports to Council of alleged Dog Attacks with all incidents Council were responsible for investigating recorded on the Companion Animal Register within the 72 hours required.	
	Ensure all active and passive parks are well maintained and fit for purpose	Active parks (Sports Fields) renovations completed. Maintenance schedules for both active and passive parks completed with weekly, fortnightly monthly schedules. Weed control, fertilising and topdressing completed.	







Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Implement the Disability Inclusion Action Plan	The existing DIAP to 2021 has been reviewed by an internal working group. Initial consultation has occurred with service providers. The Have Your Say has opened and taking registrations from interested parties with surveys expected to be live early 2021. An internal working group is established.	
	Implement the Social Infrastructure Strategy	In 2020 council prepared a draft Social Infrastructure Strategy which is being finalised and will inform an Implementation Plan	
	Maintain Council's civil assets being roads, drainage, kerb and gutter and footpaths	Council's roads drains and footpaths were maintained to agreed service levels. During the period Council attended to 1,282 customer requests including completing 479 footpath repairs, 255 pothole repairs, and 40 kerb and gutter repairs.	
People who need it can access affordable housing	Advocate for affordable housing	Council exhibited the Bayside Housing Strategy in September 2020 which identified a number of actions that relate to affordable housing including need for an affordable housing policy and contributions scheme and investigation of partnerships with community housing providers.	
	Implement the Community Housing Provider governance framework	In 2020 Council considered and exhibited the Draft Affordable Housing Program Tenancy Policy which will form one element of the Community Housing Provider governance framework.	









Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Provide property support for development of Affordable Housing Property Strategy	Council at its meeting of 9 December 2020 endorsed the Draft AHPTP for public consultation for a period of 28 days. The exhibition period commenced on 11 January and will run through to 8 February 2021 following which the Policy will be reported to Council in March for adoption. Council will take possession of 45 Affordable Housing properties secured through a VPA with Meriton at BATA II site at Eastgardens from April 2021. Tender specifications are currently being developed for the procurement of a Community Housing Provider to manage the properties on behalf of Council and in accordance with the AHPTP. Tenders to be invited by end of January with a view to assessment and reporting to Council in April for appointment of a provider.	
SMART cities - making life better through smart use of technologies	Deploy mobile CCTV cameras in response to identified illegal dumping hotspots, reports of anti-social behaviours and requests from police	All anti-social behaviour is reported to the NSW Police. Cameras are deployed as required and requests from police for footage addressed according to CCTV protocol.	
	Explore opportunities to use technology to provide better outcome for the community	Licence Plate Recognition trial commenced Fixed Camera Project Commenced	
We welcome tourists to our city	Continued implementation of Bayside outdoor branding and signage	On track to be completed by 30 June 2021.	





Our places are people focused







Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Local areas are activated with cafes, restaurants and cultural events	Conduct mandatory annual inspections of regulated premises (eg food businesses, skin penetration, hairdressers)	Mandatory inspections on regulated premises carried out, however inspections have been delayed due to COVID-19 restrictions	








Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Deliver an inclusive Bayside Council Events Program which adds value to our community and City , activates public spaces and invigorates town centres	The Events program has not been delivered due to COVID-19 pandemic and the associated Public Health Orders in place.	
	Deliver Bayside Arts Festival including Sculptures @ Bayside, the Visual Arts prize and photography competition	Bayside Arts festival was not held in 2020 due to COVID-19 restrictions. Finalists for CamerArt 2020, a key feature of the festival, were notified that their entries would be included in CamerArt 2021. The date for this exhibition will be confirmed subject to changes in COVID-19 restrictions	
	Engage with the local arts community through the Georges River and Bayside (GRAB) Arts and Cultural Forum	Arts Forum on hold due to COVID-19 restriction	
	Identify opportunities for public art through place based planning and ensure that they comply with Council's Public Art policy	COVID-19 restrictions have reduced opportunities to develop public art in public space. The Public Art Policy is currently before Council expected to be finalised early 2021. Sculptures@Bayside was delayed due to COVID-19.	
	Implement Bayside Council Community Safety Plan, with a focus on external partnerships, addressing community perceptions of safety	Audits of CCTV signage have been completed. Audits have commenced at designated hotspot locations. The Community Safety Strategy is currently in draft format and in internal consultation. Meetings have been held with NSW Police. Graffiti has progressed within required timeframes. Requests for CCTV downloads have reduced with a reduction in prosecutions due to COVID-19. Community projects have been delayed.	

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Partner with community organisations to deliver a wide range of community events including Seniors and Youth Week activities	Youth week was suspended due to COVID-19 and instead skate boarding workshops took place in November 2020 at Mutch Skate Park. The Seniors Week program was delivered prior to COVID-19 with a range of social and recreational events and limited cancellations. Plans are on track for further activities next quarter.	
	Promote and oversee the use of footways for outdoor dining and retailing	Footway trading policy has been advertised, adopted and in force for the entire LGA. Due to COVID-19 restrictions, the promotion of the policy across the LGA was delayed	
	Support and celebrate our culturally diverse community through community led local initiatives	Culturally and Linguistically Diverse Community information provided. Networking with Multi Cultural service providers continued with "migrant information on line". Developed a video for Councils website and You Tube including Council staff presenting information on how we support our multicultural community.	
	Upgrade Beach Hut Dolls Point	Design and community consultation complete. DA submission pending.	
My community and Council work in partnership to deliver better local outcomes	Assets provided to Council by developers (ie. contributed assets) will be designed and constructed to a high quality and the design review times will be reduced	Contributed Assets by developers are compliant with DA Consent Conditions and Public Domain approved designs. Contributed Asset data are being captured through improved process in accordance with City Infrastructure Asset Management Policy, recording correct attributes and costs of assets to be logged into Council Asset Management Module and IntraMaps.	
	Continue to work with DPE to implement the Kogarah Collaboration Area with the Greater Sydney Commission	Bayside Council worked with Greater Sydney Commission and Georges River Council to establish the Joint Councillor Reference Group with the first meeting held in August 2020. Staff working groups to progress the implementation of the adopted Kogarah Place Strategy also met on a regular basis.	



Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Continue to work with Sydney Water for naturalisation of Muddy Creek	Continue to work with Sydney Water for the naturalisation of Muddy Creek	
	Finalise a Bayside s.7.11 Development Contributions Plan to consolidate Rockdale and Botany Bay Plans	Draft document commenced; preliminary works schedule under development, legal advice obtained. The draft Contributions Plan is due to be reported to Council in the final quarter of 2021	
	Finalise draft Bayside Local Environmental Plan (LEP)	The Draft Bayside LEP awaits finalisation by Department of Planning, Industry and Environment. Council has met all requirements of the project and funding obligations	
	Finalise the draft Bayside Development Control Plan (DCP)	The Draft Bayside DCP is in draft form and requires refinement, editing and input from stakeholders. It is anticipated to be placed on public exhibition in Q3 of 2021	
	Implement an Outdoor Advertising Policy in accordance with State Environmental Planning Policy 64	A review of the State Environment Planning Policy No.64 - Outdoor Advertising has commenced and will inform a Council Policy position and list of works.	
	Implement Bayside Housing Strategy which facilitates housing diversity including affordable housing	The draft Bayside Housing Strategy was publicly exhibited in September and October 2020 and will be reported to Council, for adoption, at the February 2021 meeting	
	Implement the Arncliffe - Banksia s.7.11 Development Contributions Plan	Contribution Plan adopted by Council 26 August 2020. An amendment was later adopted by Council 9 December 2020. Minister notified and new Contribution Plan uploaded to Council website.	
	Implement the Bayside Local Strategic Planning Statement	The Bayside Local Strategic Plan was endorsed by the Greater Sydney Commission and adopted by Council. The actions in the LSPS will need to inform the preparation of Bayside corporate planning and Integrated Planning and Reporting Framework	

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Implement the Bayside Voluntary Planning Agreement Policy	<p>The NSW Department of Planning, Industry and Environment DPIE that the use of VPA's for monetary value capture on height and floor space increases should be curtailed. Instead, VPA's should only recover development-contingent costs of 'out-of-sequence' development proposals not identified in strategic plans. They should also be allowed for direct delivery of land or works with a relationship to development.</p> <p>Council is currently aligning the Draft VPA Policy with the Productivity Commissions Final Infrastructure Contributions Review Report noting "4.12: Planning agreements consistent with the principles-based approach" & "Immediate adoption of draft practice note" which refers to 20/228572 Planning Agreements Practice Note - Exhibition Draft - April 2020 (DPIE).</p> <p>Council will implement the DPIE updated practice note by 1 July 2022 to coincide with anticipated legislative change effective 1 July 2022</p>	
	Implement the Land Use Limitation Study	The Land Use Limitations Study was finalised and will be reported to Council in 2021.	
	Improve lease/licence arrangements for open space land owned by other government agencies	Work continues to work with government agencies to enhance the lease/licence arrangements for open space. During the quarter Council continued to develop the Crown Land of Management.	
	Plan for and advocate to minimise the impact of the proposed F6 / WestConnex	Planning for the F6 (now known as the M6) has finished as the project has received approval.	



Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Progress planning proposals to amend the Local Environmental Plan and Development Control Plan	Draft Bayside LEP is anticipated to be notified in the first quarter of 2021. Revisions have been made to the Draft DCP, prior to anticipated finalisation in mid-2021. The Public Spaces Legacy Program has required preparation of a Draft Planning Proposal to amend certain controls in several investigation areas. This project is scheduled to be exhibited by 30 June 2021.	
	Provide planning advice to the organisation	Planning advice including the issue of planning certificates and potential changes to planning controls contained in the Local Environmental Plan and Development Control Plan is provided to the organisation and community	
	Review Community Strategic Plan to ensure alignment with Eastern City District Plan - Connecting Communities and Resilient Sydney Strategy	This review will be undertaken as part of the upcoming Community Strategic Plan development starting this financial year.	
	Use digital platforms to maximise utilisation and better customer experience when booking sporting facilities and open space parks	New system to be implemented in Feb Sport and Rec has uploaded all information for launch. Resourcing has been delayed implementation until February	
Places have their own village atmosphere and sense of identity	Finalise Eastlakes Town Centre Masterplan	The Eastlakes Town Centre Masterplan was publicly exhibited. Some minor edits are required prior to formal report to Council in Q1 2021 seeking adoption.	
	Finalise the review of the Rockdale Town Centre Master Plan	Review of the planning controls for Rockdale Town Centre has been undertaken resulting in a better understanding of how the bonus provisions and site amalgamation patterns have (or have not) resulted in realisation of the adopted Town Centre Masterplan. Revisions to the LEP and DCP controls will be made available to Councillors and the community in Q1 2021.	





Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Implement Arncliffe and Banksia Public Domain Plan	The Arncliffe and Banksia Public Domain Plan was adopted by Council. Public domain upgrades in the Arncliffe Town Centre were informed by the document and are under construction	
	Implement Economic & Centres Strategy	The Study is in final draft stage with a summary and implementation/action plan being prepared for consideration by Council and the community in 2021	
	Implement the Brighton Le Sands Master Plan	Built form options presented to Council meeting of 12 August 2020. Council requested further work to be undertaken with findings to be presented to Council in Q1 2021	
	Strengthen local business through engagement and collaboration on town centre issues	Due to current resourcing and COVID-19 restrictions this action has been delayed. Issues have been identified and future opportunities have been discussed with Bayside Business Enterprise Centre.	
	Undertake landscape construction services throughout the LGA	Post construction landscape maintenance schedules are on target for all landscaping projects completed by the Parks and Open Space business unit. In the first 6 months of 2020-2021 has also seen several landscaping projects delivered by Park & Open Space on time and within budget.	
Public spaces are innovative and put people first	Achieve value for the community in response to any F6 property acquisition notices issued by the Roads and Maritime Services	Council had established compulsory acquisition agreements with TfNSW relating to land required for the M6 project. The compulsory acquisition process itself commenced during this quarter.	
	Implement a Bayside Property Strategy to optimise community benefits	Council are currently developing a Property Strategy which guide acquisitions, disposal and leasing of Council property.	



Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Plan and deliver a range of programs, initiatives and events across all libraries that engage, support and enrich our community	<p>Most face to face library programs, initiatives and events were suspended due to COVID-19.</p> <p>Several programs were delivered on line during this period including: School holiday activities; Storytime, Baby Rhymetime and Stories after school; 'Meet the Writer': Erin Gough; The RRRR Pirates Virtual Theatre Performance; Teen Book Squad; Dungeons & Dragons Virtual RPG; Fantasy and Fiction Writing Workshop for Teenagers.</p> <p>As restrictions eased some programs and initiatives were delivered in part (or modified) to comply with COVID-19 requirements including: Zoom for Seniors; Children's Book Week Competition; NAIDOC Week Storytelling; Summer Reading Club for Preschoolers, Primary School Students and Teenagers.</p>	●
	Promote and manage the use of library spaces and facilities including public PC's, study spaces and meetings rooms	Due to COVID-19 restrictions during July-Dec, meeting rooms were not available for bookings by the public. Numbers were restricted in study rooms and the number of PCs reduced to comply with COVID-19 safety requirements including social distancing. COVID-19 Safety Plans were introduced to manage use of the spaces and comply the NSW Government Health Orders. Visitation and usage of facilities did fluctuate due to COVID-19 restrictions, the reduction in library operating hours in response to COVID-19 and overall community anxiety about attending public places during the pandemic.	●
	Respond to community complaints about unauthorised development, uses or unsafe structures	Community complaints to unauthorised development, uses or unsafe structures are received and actioned in accordance with Councils Enforcement Policy	●

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Review and update Bayside Park's Plan of Management	<p>The Crown Land Management Act commenced 1 July 2018. Key change was the requirement to manage all Crown Land in the same manner as Community Land defined by the Local Government Act 1993.</p> <p>Council must categorise all reserves in line with the reserve purpose and current use. Key requirement for council to include all Crown Land in a new or amended Plan of Management by 30 June 2021 Consolidated POM under review by Crown Lands - feedback expected by end of April 2021</p> <p>Consultation expected to commence May 2021 and end in June 2021 Final POM to be adopted October 2021.</p>	
There is an appropriate community owned response to threats	Support Bayside Local Emergency Management Committee and provide assistance to Emergency agencies	Council has chaired 1 Local Emergency Management Committees (LEMC) and 7 extraordinary LEMC teleconferences and attended 1 Regional Emergency Management (REMC) meeting and 6 REMC teleconferences. A COVID-19 Summer Action Plan for managing outdoor spaces was produced, endorsed by the LEMC and adopted during the period. Audits of 3 of the evacuation centres in the Bayside Emergency Management Plan (EMPlan) were conducted during the period with the results reported up to the State Emergency Operations Centre (SEOC).	

Our places connect people





Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Our heritage and history is valued and respected	Implement Bayside Heritage Strategy including Indigenous Heritage Strategy	In 2020 council prepared a draft Heritage Strategy which is being finalised and will inform an Implementation Plan. Council considered a report in December 2020 and resolved to progress three Heritage Conservation Areas	
	Maintain Heritage Conservation Management Plans Register for key community facilities	Register is being maintained as per requirements.	







Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Plan, promote & implement collaborative exhibitions at the George Hanna Memorial Museum	Due to service closures and restrictions as a result of COVID-19 there were no exhibitions held in the George Hanna Memorial Museum between July and December 2020.	
	Plan, promote and implement collaborative Local History Initiatives	<p>Bayside Council and the Botany Historical Trust collaborated to successfully rename Hillier Park to Nancy Hillier Park at Botany. The project included a new interpretative sign placed in the park that explains Nancy Hillier's legacy in environmental activism for the Botany community.</p> <p>Council also assisting St George Historical Trust in the restoration and preservation of an Original 1915 Australian Flag which was created for Bexley Public School housed at Lydham Hall Museum.</p> <p>The Ron Rathbone Community History Competition was postponed for 2020 due to COVID-19.</p> <p>Original WWII Commemorative Plaques from Arthur Park, Botany are undergoing conservation treatment so that they can be mounted and displayed.</p> <p>The Community History team collaborated with Council's Records team to finalize the project to transfer the minute books of the former Council of Botany Bay to the State Archives and Records Authority of NSW.</p>	
	Prepare Conservation Management Plans for individual buildings	Conservation management plans developed on a needs basis where future works have been planned.	
We are one city with shared objectives and desires	Implement community bookings through online booking system	Data uploaded to system, system being finalised and prepared for trial early 2021.	








Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Manage the Design Review Panel for development applications in accordance with legislative requirements	No Design Review Panels were required in the reporting period.	
	Manage the Design Review Panel for Planning Proposals in accordance with legislative requirements	No design review panels in relation to Planning Proposals have been required or held in the reporting period.	
	Prepare submissions and reporting to Council on environmental planning instruments and policy	Council made submissions to DPIE in relation to a draft Housing Diversity State Environmental Planning Policy, the Productivity Commissions Infrastructure Contributions Issues Paper and the NSW Housing Strategy Discussion Paper	
	Prepare submissions and reporting to Council on state significant development	Council lodged submissions to the Department of Planning Industry and Environment in relation to	
	Provide a Development Advisory Service	All commitments met to provide a Development Advisory Service, with some minor amendments during COVID-19 lockdown - Eastgardens office closed temporarily.	
	Provide an effective Development Assessment service	All Development Applications are now being lodged via the NSW Planning Portal. Recent recruitment of Graduate Planners has ensured staffing levels to improve application processing times and maintain viable workloads. The NSW Government Legacy Program target of a 20% improvement in determination timeframes is being achieved whilst maintaining a high standard of assessment.	





Theme 2: In 2030 our people will be connected in a smart city







The community is valued





Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Aboriginal culture and history is recognised and celebrated	Implement the Reconciliation Action Plan to increase interaction with our Aboriginal & Torres Strait Islander community	Despite COVID-19 restrictions we have consulted broadly across the community regarding the RAP and future communications between the Indigenous community and Council. Most meetings held have been one on one with larger community group meetings planned after the RAP has been taken to Council and subject to COVID-19 restrictions. An extensive engagement plan is being developed to promote the RAP which will go to Council in the first quarter.	
All segments of our community are catered for - children, families, young people and seniors	Administer Bayside Council's Community Grants and Donations Policy and programs	Community Grants will open in the 3 rd quarter and applications managed in line with guidelines. Seniors, Youth General are provided depending on application.	
	Build capacity of seniors and other community groups to deliver relevant programs to their members	The COVID-19 response included "Connecting Communities" website information, a "Connecting with Seniors" project with volunteers met with and evaluated senior centre activities and membership, connecting with seniors project - partnerships with Community organisation, re-established councils senior exercise class after facilities were open again.	
	Deliver a range of social and recreational programs to older people in Bayside	Some Seniors week activities were run prior to COVID-19 with cancellations towards the end of COVID-19. All other programs were cancelled through to late 2020. Exercise classes and keep fit classes are recommencing. Seniors Centres were engaged in discussion around future activities. Groups moved back into Council facilities in late 2020 with COVID-19 safe plans. Planning is underway for Quarter 3 for educational, health and leisure activities. A project to support older people through phone contact was implemented throughout the closures.	

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Manage and operate a Family Day Care Service	Family Day Care are operating in accordance with the National Quality Framework and are meeting legislative and regulatory requirements in accordance with our funding requirements.	
	Manage and operate a School Aged Care (Before and After School Care/Vacation Care) Service	These services were transferred to another operator in April and July 2020 by the Department of Education.	
	Manage and operate Long Day Care Centres	Long Day Care Centres are operating in accordance with the National Quality Framework and are meeting legislative and regulatory requirements in accordance with our funding requirements. Hillsdale Child Care Centre received an "exceeding" rating following their Assessment and Rating visit from the Department of Education. The centres combined utilisation rate at the end of the quarter was 95%.	
	Meet requirements under Federal and State funding agreements in relation to Community Builders and Commonwealth Home Support Program outputs	State and Federal funding providers were more flexible due to COVID-19 and all funding requirements were met. Council adapted to requirements with a range of online programs and specific coordination of support with delivery of basics to vulnerable groups. This brought together volunteers, food services and charitable groups to assist. Council web based information assisted with coordination. Council transitioned to a new State program which will simplify reporting requirements.	
	Operate the new Garrigarrang Early Education and Care Centre at Kogarah	All plans to open the centre in January 2021 were fully implemented including recruitment and staff, policy development, Licensing approvals, enrolments and equipment purchasing.	
	Partner with local services to deliver programs which address gaps in service deliver for children and young people	COVID-19 impacted skill development and drop in programs for young people until November. Face to face classes were closed and online workshops and phone support were provided instead.	



Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Review social planning in the areas of Ageing , CALD, Families, Children & Safety	Work has progressed on the Community Safety Strategy, Public Art Policy, Disability Inclusion Action Plan, and the Reconciliation Action Plan all being at different stages of engagement and approval.	
	Review the operations of the Family Day Care Service to ensure a sustainable program	This is ongoing and expected to be completed in June 2021. A number of changes in the service was made due to COVID-19.	
	Support local youth through provision of youth drop-in and school holiday activities	COVID-19 has impacted these face to face programs and drop in and holiday programs were cancelled. Alternatives include phone support, online sessions and web based information. Face to face recommenced in the October school holidays, workshops and drop in were held from November.	
	Undertake Playspace Renewal & Shade Improvement Program	On track to be completed by 30 June 2021.	
Cultural diversity is reflected and celebrated in the city's activities	Develop and implement a Community Capacity Building program with partners to support our community through local initiatives	COVID-19 response delayed these projects. However an online community connections directory and online meetings continued. Eastlakes Housing Outreach re commenced in October. Skate board workshops were held. Christmas hampers were distributed to vulnerable groups and support provided for a lunch on Christmas Day	
	Review guidelines and policies for events to ensure they are up to date	A comprehensive suite of documents has been delivered for all internal event planners, in addition the external event guidelines have been updated.	
Flexible/care support arrangements for seniors, children and people with disabilities are available across the Bayside	Deliver community play session throughout Bayside to support families and children	All play sessions were postponed due to COVID-19	


Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Promote and deliver a Bayside Home Library Service	<p>During peak COVID-19 restrictions, deliveries were adjusted to ensure compliance with safety requirements whilst still meeting the needs of our vulnerable community members. Home library staff regularly contacted members to remain connected.</p> <p>Children from Council's Child Care Centres created over 100 artworks which were personally delivered by the Home Library Staff to Home Library members for Christmas. The objective of the initiative was to support members feeling isolated from loved ones and to bring generations together. The members were pleasantly surprised by the good gesture provided by the children and Bayside Council.</p> <p>Home Library Membership numbers were volatile during COVID-19. Some new members joined for the duration of the lockdown only and others withdrew membership because they left the Bayside area to live with family. As at 30/11/20 there were 70 individual members and 16 institutional members.</p>	
Opportunities for passive and active activities are available to community members, including people with pets	Confirm tenancies of the Rockdale PCYC Building for recreation and community uses	The current lease with PCYC has expired and is under hold over provision. Negotiations are ongoing with PCYC regarding lease renewal including site refresh and essential maintenance works.	
	Undertake reactive sports field renovation works	Sports fields have undergone aeration, fertilising, weed and pest control, top dressing and levelling repairs. Several open space areas have also been re-surfaced. Facilities without irrigation have had ongoing watering although via Councils water cart utilising using bore water.	
We are a healthy community with access to active recreation and health education	Co-deliver Connecting Communities program in partnership with South Eastern Sydney Local Health (SESLHD)	Connecting Communities Board meetings with government partners were suspended due to COVID-19. The steering committee continued to oversee Doing it Differently programs. The Eastlakes Housing Stakeholders meeting continued with representatives from SESLHD, Housing, Mission Australia and local community groups.	

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Collaborate with Office of Sport to contribute to positive regional outcomes, planning and grants opportunities	<p>All grant requests reviewed and supported when appropriate within requested timeframe.</p> <p>Grant application timelines from Government are communicated through the appropriate Associations.</p> <p>Successful grants awarded to St George Randwick Hockey Club and Ramsgate RSL FC.</p>	
	Conduct minimum of 4 Food handling Workshops with food businesses across our Local Government Area.	Scheduled food handling workshop to commence in May 2021 (subject to COVID-19 protocols). No prior workshops were carried out to due to COVID-19 restrictions	
	Continue to liaise with sports groups and associations	Original need for this group not documented. Sport and Recreation Committee members and appropriate staff liaise with key stakeholders regularly. Any genuine issues are raised and dealt with at the Committee meetings.	
	Partner with local and NSW stakeholders to advocate on behalf of the community and deliver social initiatives	Partnerships and networking continued as well as outreach to services by Council. Local services were connected to food suppliers to ensure vulnerable people received basic support during this period. An online Domestic Violence initiative was supported with Mayoral input to raise awareness of the issue and where to find support.	
	Promote and support active recreation, leisure and sporting activities and initiatives	<p>Sports and Recreation continues to meet with relevant stakeholders to encourage Sport and Recreation opportunities.</p> <p>All facilities continue to be booked to community groups looking to encourage sporting opportunities and recreation programs.</p>	
	Support the improvement of the sporting facilities across the LGA	<p>Ongoing support and guidance provided to individual Clubs. Council has strategically improved facilities and this continues.</p> <p>Program planned for next financial year</p>	






Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Undertake Angelo Anestis Carpark capacity improvements	Works underway to improve access and circulation to Angelo Anestis Aquatic Centre in December.	
	Upgrade Brighton Baths Amenities Building - Roof Rehabilitation	The roof rehabilitation project continues. Further capital works are being undertaken to the building via separate projects.	
We can participate in cultural and arts events which reflect and involve the community	Hold Pop up Libraries in target areas to activate areas, promote library services and programs and support community activities	Due to COVID-19 Restrictions Pop Up Libraries were suspended between July and December 2020.	
	Investigate sponsorship opportunities for event provision	The Events program has not been delivered due to COVID-19 pandemic and the associated Public Health Orders in place, thus no sponsorship opportunities have arisen.	







We are unified and excited about the future






Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Community leadership is developed and supported	Work with key stakeholders including NSW Family and Community Services (FACS), South East Sydney Local Health District (SESLHD), community partners and NGOs to address identified gaps	Doing it Differently funding is available and work is proceeding to run a one day a workshop for community members and their auspice organisations on asset based community development. This is an ongoing partnership with South East Sydney Local Health District (SESLHD). A funding round will be opened next quarter. Work has continued with SESLHD, community groups and the Police to identify gaps and provide strategic approach to services for Seniors, People with Disability and Young people and the multicultural community.	
The city is run by, with and for the people	Implement a long-term Staff Accommodation Strategy	On Hold pending a further review of new office accommodation requirements following the implementation of a new Work from Home policy.	





Delivery Program Strategy	Action	Progress to 31 December 2020	Status
We are all included and have a part to play in the city	Research, Develop and implement a recruitment inclusion strategy and action plan.	Research completed, a Draft Recruitment Policy and Procedure have been completed not yet approved	

We benefit from technology

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Council engages with us and decision making is transparent and data driven	Councillors utilise social media to engage with the community	Councillors have created their own profiles on social media platforms and use these to promote the business of Council.	
	Develop and maintain the 'Talking Bayside' Community Panel	Over the past 12 months, unique daily visitors increased by 167%, and the number of 'Informed' and 'Engaged' participants has increased by 140% and 29% respectively. Talking Bayside community have received 7 newsletters sent to 2262 people throughout this period.	
	Development of the new Delivery Program & Operational Plan for 2021/22	Arrangements in place for extending current Delivery Program in light of legislative change	
	Engage the community through a variety of methods as outlined in Council's Communication & Community Engagement Strategy	<p>There has been some increase in average unique daily visitors and significant increase in average page views.</p> <p>The number of published projects increased by 78%</p> <p>There were positive increases in using other online tools, reducing reliance on the survey tool</p> <p>Identified 'Quick Polls' have been a very popular way for people to provide feedback</p> <p>The 'Places' tool has also been identified as an effective way for people to provide feedback.</p>	
	Ensure all documents are produced in accordance with Council's image and branding	Council's graphic designer, together with the Communications Team, ensure all documents are produced in accordance with Council's image and branding.	




Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Improve community engagement at Council events	All Community Events were on hold throughout 2020. Community engagement continued via the Have your Say site and Council's website. Zoom meetings were also held as were COVID-19 safe meetings later in the year. While face to face engagement through events reduced there was a considerable increase in our online presence.	
	Undertake Community Strategic Planning Process	A status report and timeline has been prepared to outline the process on this project. The project requires the end of term report to be completed before it can proceed to the review of the Community Strategic Plan.	
	Undertake IP&R reporting as required by the Act (6 monthly, annual report)	Completed six monthly progress report on Delivery Program/Operational Plan. Also finalised and published Council's Annual Report for 2019/20.	
Technological change has been harnessed and we are sharing the benefits	Enhance our digital platforms	Our internal systems and customer facing systems have been purposed to allow modern IT enhancements. Our IT platforms have been available for delivery of online payments, receiving customer transactions and delivery of online Council meetings. During COVID-19 our systems adapted and met the demand for new services. We moved service to the cloud to provide increased access and availability.	
	Implement a Social Media Strategy including policy; framework and content management approach across all platforms	A proper social media strategy is required to provide a clear road map of where Council is headed in the art of communicating in an ever changing environment. The current social media policies need to be reviewed.	
	Publish Council's events calendar - providing quarterly updates to the community	The Events program has not been delivered due to COVID-19 pandemic and the associated Public Health Orders in place.	



Delivery Program Strategy	Action	Progress to 31 December 2020	Status
We are a digital community	Implement Bayside Council Digital Technology Strategy	Actions in the Bayside digital strategy were addressed including improved online functions for customer service, secure payments, informed web site function and navigation, digital enhancements for elected members and smart cities initiatives. New modernised platforms and technologies were introduced to increase the effectiveness of investment in existing systems.	
	Plan, source and provide collections and resources that respond and support the community's educational and recreational needs	Council continues to provide a diverse range of physical and on line books, films and materials in various formats to meet the needs of our community. The collections are regularly reviewed and updated to ensure the collections remain relevant and current. Two language collections were introduced during this period; The Nepalese Language Collection was launched in October 2020 at Rockdale. The establishment of the collection was funded by the Library NSW Local Priority Grant funding. A small Spanish language collection was also introduced to meet the needs of older Spanish speaking members of our community.	
We can access information and services online and through social media	Continue to monitor and update website content to provide accessible and up to date information on activities; events and services across Bayside	The Bayside website continues to be improved with content being upload or up dated regularly. In the past 12 months changes have include a number of new pages, easy on line payments for rates and the introduction of an easy to use translation tool.	
	Implement online services and smart forms for the community	Initial analysis complete, report being considered by management in February 2021.	
	Improve online presence on Social Media	The Communications Team have worked consistently throughout the year to ensure Council has a strong presence on Social Media. The effort put into providing quality content is reflected in the growing number of followers and likes.	

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Maintain accurate property register to reflect changes to registered strata and deposited plans	Data regularly input in response to newly registered deposited plans and strata plans.	
	Ongoing issuing of planning certificates	Council issued 1950 planning certificates in the six months to 33 December 2020	
	Produce newsletters (quarterly), media releases, e-newsletters (monthly) to inform the community about Council	The Communications Team have been much more consistent and pro-active in providing media copy to the local papers in the last 12 months. The team have also been consistent in producing a regular fortnightly e-newsletter. The printed community newsletter has not been as regular due to COVID-19. The Social and online content has improved in both quality and quantity.	
	Provide access to Telephone Interpreter Service so key documents are available in alternative languages	The Telephone Interpreter Service has been re-established at Bayside. Information about TIS is available on our letterhead and website. Information material is being rolled out through our Customer Service Centres and Libraries. Customer Service staff have been updated on the service and will be up skilling their knowledge, skills and application of the service from December 2020-February 2021. Other business units have been advised of the service and how to access it. Customer Service Staff will assist in training staff on how to use the service. Promotion of the TIS was also included in a Bayside Video promoting and raising awareness of our services to the Cultural and Linguistic Diverse (CALD) Community launched in November 2020.	





Theme 3: In 2030 Bayside will be green, leafy and sustainable

Our waste is well managed


Delivery Program Strategy	Action	Progress to 31 December 2020	Status
I can reduce my waste through recycling and community education	Co-partner with pharmacies to safely dispose of medical sharps	Council has expanded the medical sharps program by partnering with additional pharmacies within the Bayside area so that residents can safely drop off and dispose of their medical sharps to 25 pharmacies across 11 Bayside suburbs. This represents an increase of 56% from 2019/20.	
	Implement Councils Waste Avoidance Resource Recovery Strategy (WARRS) 2030 + Action Plan.	<p>Council continues to design and implement strategies, procedures, programs and initiatives that work towards goals set out in the Waste Avoidance and Resource Recovery (WARR) Strategy 2030.</p> <p>Council is on track to deliver all WARR Strategy initiatives for the 2020-21 program, with certain restrictions and/or limitations due to COVID-19 and State health guidelines.</p> <p>In 2020/21, Council was a recipient of three Keep Australia Beautiful Sustainable Cities awards that included: Circular Economy Award - Highly Commended; Coastal and Waterways Protection Award - Highly Commended; Overall Metropolitan Council Sustainable Cities Award - Finalist.</p>	
	Implement initiatives that assist in reducing waste going to landfill.	Council is working closely with the NSW EPA and industry specialists to ensure Council's landfill diversion targets are met. This includes the use of alternate waste technologies within a circular economy. In addition, Council has been awarded the following: award winning expansion of the community recycling drop off events for a wide range of materials including metals, whitegoods, e-waste, green-waste, cardboard, clothing, toner/cartridges, batteries, expanded polystyrene; and processing contracts that assist in higher diversion rates, such as the recycled mattress contract.	








Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	<p>Inform residents about Councils Domestic Waste and Clean Up programs (via electronic and print media)</p>	<p>Council designed ad printed the 2021 Clean Up, Waste and Recycling Calendars and distributed by the end of 2020 to approximately 70,000 households.</p> <p>Both the Bayside Waste Services App and Council's website were updated with an easy to use interface as well as improved and new features.</p> <p>Additionally, Council interact with the community regularly on social media and print media in relation to new or modified service information.</p> <p>As of 1 January 2021, there have been 19,095 downloads of Council's Waste App which is an increase of 15% from previous year. Council's Waste and Recycling website content also continues to receive extensive traffic viewership, as one of the most viewed areas of Council's website.</p>	
	<p>Program and offer waste education programs to all primary schools and at 6 community events per annum</p>	<p>In 2020 Bayside Council re-partnered with Keep Australia Beautiful NSW and offered all primary schools within our Local Government Area with waste education modules. A total of 1,759 students participated between July and December 2020 in numerous modules from 8 schools, to 65 classes, raising awareness of the impacts of litter and waste related solutions. These were classes that were postponed from the 2019/20 schedule due to COVID-19 restrictions.</p> <p>The 2020/21 primary school education program will commence in early 2021.</p> <p>In 2020/21, three (3) waste regulation and education initiatives, with other waste related community events cancelled due to COVID-19 restrictions.</p>	







Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Provide an effective public place litter bin program	<p>Council conducts town centre and public place litter bin collections daily. Council manages over 770 fixed public place litter bin infrastructures, ranging from 60L to 660L. Each community bin promotes awareness, including messaging such as 'Don't Be a Tosser' which is a NSW EPA campaign and 'Watch Your Butt' which encourages the correct disposal of cigarette butts.</p> <p>Council also manages smart technology beach bin infrastructure along Cook Park and the 8km beachfront. This material was diverted from making its way into our waterways or remaining in amongst the sand or the adjacent parkland.</p>	●
	Seek funding through the NSW Environment Protection Authority's 'Waste Less, Recycle More Waste and Resource Recovery Initiative.	<p>A number of programs and initiatives were designed, implemented and/or reviewed within this financial year, with \$183k uncontested funding approved and provided by NSW EPA for programs such as the Community Recycling Drop Off Events, Regional Illegal Dumping Squad membership, and Community Sharps Collection Program.</p> <p>Additionally, Council applied and was successful in receiving a \$40k grant for cigarette butt litter infrastructure.</p>	●
	Undertake 22 annual recycling drop off events per year	Council delivered all the scheduled community drop off events in 2020. Council continues to implement a modified safety and vehicle movement plan addressing COVID-19 social distancing, hygiene and sanitation requirements, allowing for all events to continue in a controlled and safe manner.	●
	Undertake the management of essential waste and recycling services to over 62,000 households	Taking into account COVID-19 restrictions in 2020, Council through a well conceived Essential Services Continuity Plan, improved social distancing protocols, and increased hygiene / sanitation measures was able to deliver all essential waste and recycling services to under 70,000 households. This includes garbage, organics, recycling kerbside bin collections, bulk bin collections, kerbside and on-site clean up services, public place bin collections, 22 community recycling drop off events, and community waste education and regulation.	●






Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Illegal Dumping is a thing of the past	Ascertain hotspots through mapping and analysing reported incidents of illegal dumping	Council continued and updated a thorough analysis of known 'hotspots' determined by street and suburb, utilising an automated heat-map created by Council's customer requests via phone, email, walk-in and/or Council's waste app. This program guides the successful relocation of multiple CCTV solar cameras to data supported known 'hotspot' areas as required.	
	Investigate incidents of illegal dumping and enforce compliance	1,307 verified illegal dumping incidents were reported and investigated by Council and/or the Sydney Regional Illegal Dumping (RID) Squad. Council and RID continue to conduct monthly operations, targeting hotspot areas, providing educational information in letter boxes, engaging the community and installing education / deterrence signage.	
	Maintain the contaminated land management and recording system through the development process	Council routinely updates its records in relation to contaminated land management including management of some Council owned sites, in accordance with legislative requirements. Council completed the contamination assessment of 24 Development applications in the six months to 31 December.	
	Remove and dispose of illegally dumped materials throughout the LGA within Service Level Agreement timeframes	The illegal dumping program has been delivered in alliance with Regional Illegal Dumping Squad (RID) with all requests investigated and collected by Council, or those responsible for the offence. In 2019/20, Council investigated 1,307 verified reported instances of illegal dumping. A portion of this material was removed by the dumper as a result of regulation activity, including fines.	

We are prepared for Climate Change

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Our city is prepared and able to cope with severe weather events	Construct stormwater infrastructure at Arncliffe St, Willis St and Guess Ave	Upgrades to stormwater infrastructure near complete. These have been completed in conjunction with upgrades to public domain and road pavement.	




Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Finalise Bayside West Floodplain risk management study & engagement of a committee	Council has engaged consultants who have commenced the Risk Management Study. The Floodplain Risk Management Committee continues to meet on a quarterly basis.	
	Implement Botany Bay Foreshore Beach Flood Plain Risk Management Study and Plan	The Botany Bay and Foreshore Beach Floodplain Risk Management Strategy & Plan was publicly exhibited in October 2020. Submissions were reviewed and reported to the Floodplain Risk Management Committee in December 2020.	
	Implement Stormwater & Flood Management Strategy	In 2020 council prepared a draft Stormwater and Flood Management Strategy which is being finalised and will inform an Implementation Plan	
	Undertake Bonar Street Stormwater Project	Construction works completed.	
	Undertake Stormwater Drainage Rehab and Renewal Program	Renewals have been completed with more programmed in second half of year.	
Waterways and green corridors are regenerated and preserved	Carry out turf maintenance of approx. 374 parks and reserves and approx. 150 lineal kilometres of grass verges	Maintenance Programs have been delivered to 382 + Parks and Reserves; on weekly / fortnightly and monthly programs to provide fit for purpose Parks and Open Space Areas for the community.	
	Continue to work with Sydney Water to identify opportunities for stormwater management in Dominey Reserve	Not due to start.	

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Implement key priorities in Council's adopted Biodiversity Strategy to protect and enhance natural areas	Bayside Council has conducted bush regeneration work across 15 different sites that included bush regeneration, weed control / maintenance works along the bushcare sites and urban stormwater. These works have occurred in line with National Restoration Program 2015-2020 that has expired. During this period, Bayside Council has succeeded in receiving 2 grants for a total of \$111,000 and it is still waiting on the outcome of 1 more grant for a total of \$65,000.	
	Implement the Water Management Strategy	In 2020 council prepared a draft Water Management Strategy which is being finalised and will inform an Implementation Plan	
	Improve the tree canopy across LGA by undertaking tree planting in public domain & open space	In the first 6 months of FY-21, Council has replaced 1121 trees in the public domain & open space to improve Bayside's tree canopy.	
	Maintain all garden areas on council assets within LGA	Maintenance Programs have been delivered to 382 + Parks and Reserves along with streets gardens; on weekly / fortnightly and monthly programs to provide fit for purpose Parks and Open Space Areas for the community. All service delivery programmes have been completed as scheduled.	
	Manage and maintain all trees within LGA	Respond and provide reactive maintenance services to meet customer requirements. Conduct street tree programmed maintenance. Conduct Bush Regeneration Tree maintenance. Manage tree maintenance contractors and private tree concerns.	
	Protect and restore the health of waterways and wetlands through planned Gross Pollutant Traps (GPTs) inspection and cleaning program	61 Gross Pollutant Traps (GPTs) were maintained during the period resulting in 75 tons of litter, sediment and vegetation being captured and prevented from entering Council's waterways	


Delivery Program Strategy	Action	Progress to 31 December 2020	Status
We increase our use of renewable energy	Develop ESD policy and targets for council facilities	Council has continued to gather data about corporate energy and water usage at buildings and open space across the local government area. The data will be used to identify trends and opportunities for improved ESD performance and the establishment of targets.	
	Installation of water and energy efficiency initiatives in community and administrative buildings	Angelo Anestis Aquatic Centre solar panels installation is complete.	
We understand climate change and are prepared for the impacts	Develop the Bayside Environmental Strategy	In 2020 council prepared a draft Environmental Strategy which is being finalised and will inform an Implementation Plan	
	Implement the community sustainability program via events and workshops	Many community sustainability events could not be held in 2020 due to the impact of the COVID-19.	
	Plan & design for the effects of climate change on the community	Council participates in Resilient Sydney events and training including four Resilient Sydney Ambassador meetings.	

Theme 4: In 2030 we will be a prosperous community


Local housing, employment and business opportunities are generated


Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Bayside will be a 30 minute city - residents work locally or work off site - no one has to travel more than 30 minutes to work	Implement the Transport Strategy	In 2020 council prepared a draft Transport Strategy which is being finalised and will inform an Implementation Plan	
	Prepare and finalise Development Control Plan (DCP) amendments	Minor amendments to the Rockdale Development Control Plan and Botany Bay Development Control Plan were reported to Council and exhibited in late 2020. The amendments have been proposed to bring the controls under the title and statutory framework necessary when the Bayside LEP comes into effect in early 2020.	
	Prepare and finalise Local Environment Plan (LEP) amendments	One amendment to the Rockdale Local Environmental Plan was made in relation to 119 Barton Street, Monterey. The amendment rezoned the site for residential purposes.	

Opportunities for economic development are recognised


Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Major employers support/partner with local small business	Administer Local Area Funds	Local area funds administered. Projects in 2020/21 include Bexley Town Centre upgrade design and parking management investigation in Brighton Le Sands.	











The transport system works









Delivery Program Strategy	Action	Progress to 31 December 2020	Status
We can easily travel around the LGA - traffic problems and gridlock are a thing of the past	Advocate for improvements in transport	Bayside Council contributed to the preparation of the South East Sydney Transport Strategy by Transport for NSW which was released in September 2020 and which identifies potential improvements to public transport in Bayside including new rapid bus routes and long term provision of mass transit such as a Metro Line	







Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Implement the Bayside Employment and Economic Development Strategy to identify opportunities for activation of local areas	The Study is in final draft stage with a summary and implementation/action plan being prepared for consideration by Council and the community in 2021	
	Implement the Road Safety Program with annual matching funding from NSW Roads and Maritime Services	Continued the roll-out of parking education signs at local schools to remind drivers of common offences and the associated penalty and demerit points, including stopping on or near a crossing; double parking; and illegal u-turns. Changes have been implemented to as a result of not being able to host face-to-face programs, such as vouchers for child restraint checking.	
	Undertake Mascot Station Precinct Traffic Improvements	The NSW Government has commenced a major upgrade project at Mascot Rail Station, including power upgrades to support more train services, and a new station entry point. As these works require the use and excavation along Bourke Street, traffic works are on hold until the completion of the station works.	
	Undertake Traffic Committee projects	Projects on track to be completed by 30 June 2021.	
We can easily travel to work by accessible, reliable public transport	Undertake bus shelter renewal	On track to be completed by 30 June 2021.	




Transparent & accountable governance







Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Ethical Governance	Administer Bayside Council's Traffic Committee	The Bayside Traffic Committee continued to operate under modified conditions throughout COVID-19. Meeting formats have been changed to an online format. The Committee had considered 87 reports between July and December 2020.	







Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Deliver Councillor Induction Program	Preparation of the project plan commenced.	
	Effectively manage enterprise risks	Quarterly reporting on Enterprise Risk Management practices to Risk & Audit Committee. Whole of Council risk review undertaken and awareness program in place.	
	Implement Internal Audit Program	Internal Audit program for 2020/21 agreed and work program scheduled for completion by June 2021.	
	Implement the Archival & Disposal Record Strategy	Disposal regime progressively implemented.	
	Implement the Information Management Governance Strategy	Implementation of practicable strategies underway	
	Maintain, co-ordinate and support Council's Committee system	Governance support provided across Council committee structure	
	Monitor and report on compliance with purchasing procedures	Procurement monitors and reports on Procurement Compliance and provides regular updates to Business Units and to the Executive.	
	Provide information access proactively and/or in a timely manner	Publication Guide updated and applications processed within agreed timeframes.	
	Review and develop the contractor management framework including an ongoing corporate training program	A Contractor Management Policy need to be developed to enhance Councils CIA Contract module.	
	Review and test Business Continuity Plans	Review of current BCP and development of pandemic plan underway	









Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Review and update Council's IT Business Continuity Plan	Council's business continuity plan was revised to deal with pandemic and emerging risks. IT systems responded and coped with pandemic requirements during this period. The revision of the IT plan was suspended until COVOC reviews were complete with new plan being redeveloped in 2021.	
	Review key governance policies following Local Government Election	Changes to legislation due to COVID-19 has had the consequential impact the review of key governance policies.	
	Review of IT strategy	Review of IT Strategy for FY 2022 to 2023 has commenced with release of brief to appoint consultants to assist Council in formation of new Strategy replacing the strategy expiring in June 2021.	
	Support the Local Government Election process	Changes to legislation due to COVID-19 has resulted in the local government elections being postponed to 2021.	
	Support the Risk & Audit Committee	Supported the three meetings of the Risk & Audit Committee held in the reporting period.	
	Undertake Councillor Professional Development	Attendance by Councillors to tailored training programs remains limited due to employment commitments. General Manager Briefing Sessions include updates from State Government Agencies and Consultants, providing awareness and education opportunities on specific topics relevant to the matters currently progressing with Council	
	Undertake GM briefing session with Councillors to ensure strategic thinking and effective decision making	GM Briefing Sessions are facilitated on a weekly basis to provide Councillors with raised awareness and understand of the topics currently progressing through Council. These are vast and varied, providing an overall understanding across the business of Council	
High Standards of Customer Service	Deliver a program of organisational service reviews	Asset Roles & Responsibilities review commenced; CRM Review Commenced; Online Services Project Commenced	




Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Deliver IT support - hardware, software and systems (internal & external)	All systems have remained operational and been available for staff and customers.	
	Embed newly established business processes and controls for customer experience services	The Customer Service unit continues to review, update and add to its suite of business processes and controls including but not limited to: Cash Handling procedure; How to Identify and Report Counterfeit Banknotes; Cash Reconciliation Discrepancy Procedure; Panic Button Alarm Procedure.	
	Implement a continuous improvement framework to increase the efficiency and effectiveness of service delivery across the organisation	Business Improvement Operational Framework endorsed and operational Council wide project management / continuous improvement framework / templates on track	
	Implement business improvement initiatives across the organisation	Strategic Roadmap Completed and approved by Executive and noted by Risk & Audit Committee. Work has commenced on business improvement projects including completion of online rates payments project.	
	Improved response to public enquiries & requests relating to traffic and parking issues	The number of requests relating to traffic and road safety issues continues to increase over the last few years. Between 1 July and 31 December 2020, 957 individual requests had been logged. Of these, 93% were completed within Council's guarantee of service. This exceeded the target of 85%.	
	Provide flood level advice to the community	180 Flood Advice letters were issued in the reporting period.	

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Provide responsive customer service (counter, call centre, customer requests and complaints)	<p>There were 44954 inbound calls to the Council Contact Centre in this period. Of those 8% (3806) were abandoned before being answered. 82% of calls (36877) were resolved at the first point of contact. The Top 3 phone categories were: Waste 10123 calls; Rates 6602 calls; Development 5649 calls. The average wait time was 1 minute & 28 seconds.</p> <p>Council received 14501 counter enquiries. The Top 3 counter enquiries were: Rates 5116; Development & Certification 2071; Parking Permits 1539</p> <p>18240 Customer Requests (CRM's) were entered. 16665 CRM's were completed. The Top 3 CRM categories were: Council Tree 2176; Illegal parking 2077; Illegally dumped rubbish 1631. There were 165 Complaints entered with 152 being finalised and the remainder in progress.</p> <p>To improve our services to the public we have expanded the list of transactions able to pay over the phone; set up a specialised Rates Queue in peak times; much improved inbound phone IVR messaging.</p>	
Skilled Staff	Continue to reduce employees' absenteeism caused by injury through a proactive and comprehensive return to work framework. Implement specific Injury Management strategies to effectively manage each employees' injury case.	In progress - WH&S Improvement Program on track to improve safety outcomes. Implemented early intervention program with external provider and working closely with insurer on claims management.	
	Create a customer centric culture where all staff are providing a positive experience every time, for all of its customers	Training for customer service provided to CS&L staff. Rollout for employees across Council to commence early 2021. Was planned for March 2020 - however on hold due to COVID-19.	



Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Deliver an annual supplier and staff procurement education program	Procurement system training is available to staff and regular classroom and one on one sessions are organised via the Procurement team. Also, Procurement are part of Councils Induction. A more comprehensive training package is being worked on focusing on Council Procurement Policy and Processes.	
	Deliver leadership programs to develop current and future leadership capabilities and promote and encourage strong, driven and accountable leaders	Leadership Development Plan implemented & approved by Executive. Managers and Coordinators attended various leadership programs. Early 2021 rollout of leadership program for team leaders, supervisors and emerging leaders to commence. Was scheduled for mid 2020 - delayed due to COVID-19.	
	Develop and implement strategic actions as identified in the staff survey that will improve Council's culture and performance	A cultural survey has recently been undertaken by a University in Victoria. An Action plan will be developed to address areas for improvement as identified in the staff cultural survey.	
	Develop Workforce Strategy and Plan that supports strong service delivery to the community	The Human Resources Strategic Plan 2030 and the Workforce Program 2024 have been completed and approved.	
	Maintain a fully compliant payroll frame work, including policy and procedures of identified processes	Payroll is fully compliant as demonstrated by the recent audit. A few procedures are still outstanding.	
	Review of identified human resources policies, procedures and forms that drives employee engagement and performance whilst ensuring consistent applications of terms and conditions	A gap analysis of Human resources policies and procedures is completed and deadlines have been determined for the required policies to be drafted and approved.	






Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Review, research, develop and implement a work health and safety management framework to ensure that Council is compliant whilst driving a strong safety culture	In progress - In accordance with the Minerva Consulting WHS Project, and Business Improvement and Organisational Development and WHS Improvement Program. Manager, Ben Thompson.	
	WH&S inspections carried out in accordance with annual schedule, corrective actions identified, recorded and implemented	In progress - In accordance with the Minerva Consulting WHS Project, and Business Improvement and Organisational Development and WHS Improvement Program. Manager, Ben Thompson.	
Strong Financial Management	Complete implementation of new corporate financial and asset management system	TechnologyOne upgrade to Software as a Service Cloud version completed and go live in accordance with project schedule	
	Ensure a timely completion of Council's audited financial statements	Due to commence planning in early 2021	
	Implement continuous improvement actions for internal financial reporting & financial operations	Review of reporting and analytics required will commence early in 2021 to take advantage of the capabilities and functions of the TechnologyOne Upgrade	
	Implement, monitor and review a new financial reporting framework	<p>External reporting: Councils external financial reporting framework is already aligned to industry compliance requirements (eg annual reporting, annual financial statements, investment reporting, budgets and quarterly budget reviews).</p> <p>Internal management reporting: Council has implemented a new financial management system (Tech1 CiA) which is expected to have enhanced functionality including streamlined & standardised processes across the management reporting framework such that accurate forecasting and monitoring of budgets can be undertaken across the organisation.</p>	

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Maintain procurement data analytics and reporting for strategic procurement decision making	Procurement data analytics and reports are completed at intervals to ensure compliance with Councils Procurement Policies and Procedures.	
	Manage and review Councils Financial Position on a continual basis	Quarterly reviews completed in accordance with statutory requirements	
	Maximise returns on Council's investment portfolio to exceed benchmark	Not due till 2021	
	Process and administer Voluntary Planning Agreements	Council currently has 25 Planning Agreements under preparation, exhibition or implementation.	
	Provide effective management of Council's fleet	Fleet Services are responsible for the purchase, management and disposal of all fleet and plant assets. Council has a 10 year replacement program to ensure all assets are utilised to capacity and that optimum disposal income is achieved at the point of sale.	
	Provide effective management of Council's stores operation	Council has two store operations at Bexley Depot & Botany Depot. These operations have systems in place for the efficient and effective management of stock replenishment and issue.	
	Provide procurement advice to the organisation	The procurement team provide strategic procurement advice and procurement governance advice to the organisation.	
	Review and update the Long Term Financial Plan	Initial LTFP review underway following development of model in conjunction with external consultants	

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Review Council's financial sustainability strategies including current and future rating options through IP&R	Council has commenced long term financial sustainability reviews as part of the 19/20 financial year which included a deep dive into infrastructure funding shortfalls over the Long Term Financial Plan (LTFP). The review has highlighted areas of short term, medium term and long term focus. In conjunction with the development of the LTFP, Council is also in the process of harmonising its rating structures across its former council LGA's such that rates are harmonised in a fair and equitable way, matched to the harmonised level of service and ensures future operating sustainability.	
	Undertake legislative financial management and reporting	Council is meeting its legislative financial management and reporting requirements	
	Undertake rate harmonisation process through the engagement with Councillors and the Community	Council has completed consultation with Councillors and Community and is processed to continue this into early 2021 and is reviewing recently released draft legislation changes.	

We are prepared for a sharing economy

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
Innovative businesses are supported to locate in Bayside	Facilitate programs to develop skills for current and future business owners	The Migrant Womens' Business Network for Bayside was established for services who support women to set up a business. COVID-19 has restricted face to face meetings but online communications have continued. A network function sponsored and organised by Council offices is planned for International Women's Day 2021.	
Local plans and regulations have kept pace with the sharing economy	Deliver effective and competitive Complying Development (CDC) and Construction Certificate (CC) Services.	Council's certification business unit is continuing to promote its Certification Services to the local market.	

Delivery Program Strategy	Action	Progress to 31 December 2020	Status
	Implement new LEP/DCP in assessment of DAs	The new Bayside LEP is not yet gazetted and not implemented. The DCP has been postponed.	
	Investigate and implement opportunities to improve development assessment processing times and customer satisfaction for development applications	Council is working towards achieving the targets to improve determination times by 20% in accordance with the NSW Government Public Space Legacy Program. Development Services is pacing ahead of the target determination times to achieve by July 2021 in this respect.	
	Report on the performance of the Bayside Local Planning Panel in regard to determination of Development Applications	Eleven meetings held during six months to December 2020. Quarterly reporting on performance completed and submitted.	
	Report on the performance of the Bayside Local Planning Panel in regard to Planning Proposal recommendations	Eleven meetings held during six months to December 2020. Quarterly reporting on performance completed and submitted.	
	Undertake Building Information Certificates assessments	Council is continually determining and processing Building Information Certificates	
	Undertake swimming pool inspections to ensure that all swimming pools are inspected within a 3 year period	The swimming pool inspection program is in force across the entire LGA. Inspections through applications and non-compliances are being conducted across the LGA.	