

Bayside Libraries

Click & Collect + Browse & Borrow



Welcome back to the Library!

Continuing our gradual transition to reopen our Libraries and services while protecting our visitors and employees, we are excited to announce that from Thursday 18 June 2020 we will be expanding our Click & Collect hours.

We will also be offering limited access to the Library's lending collections through a Browse & Borrow service at many of our locations.

When and where?

Click & Collect + Browse & Borrow (for members only) from Thursday 18 June.

Arncliffe, Bexley North, Mascot, Sans Souci:	Monday to Friday	10am – 4:30pm
Brighton Le Sands:	Tuesday and Thursday	10am – 4:30pm
Eastgardens:	Monday to Friday	8:30am – 4:30pm
Rockdale (Click & Collect only):	Monday to Friday Saturday	10am – 4:30pm 9am – 11am

Library members with a valid Bayside Library card (or card app on their phone) can utilise both Click & Collect and Browse & Borrow.

Our locations are:

Arncliffe Library	11 Firth Street	Phone: 9562 1816
Bexley North Library	24 Shaw Street	Phone: 9562 1814
Brighton Le Sands Library	24 Moate Avenue	Phone: 9562 1812
Eastgardens Library (inside Westfield)	152 Bunnerong Road	Phone: 9366 3888
Mascot Library	2 Hatfield Street	Phone: 8338 0313
Rockdale Library	444-446 Princes Highway	Phone: 9562 1821
Sans Souci Library	104 Russell Avenue	Phone: 9562 1817



Conditions of entry

You may visit at any time during opening hours, as long as the maximum number of patrons has not been reached.

A staff member will greet you on arrival. If the Library is at maximum capacity you will be asked to wait until a person has left.

Upon entry you will be required to sanitise your hands, fill in your name, contact number and membership number.

Social distancing measures will be in place for your visit.

Only members are able to use the Library for Click & Collect and Browse & Borrow during this time.

Services NOT available:

- ▶ Seating is not possible
- ▶ Toilets
- ▶ Wi-fi
- ▶ Computer
- ▶ Printing and copying
- ▶ Study room
- ▶ Newspapers
- ▶ Payment options with cash
- ▶ JP service
- ▶ All programs, events and activities.

Customer Service Centres

Rockdale and Eastgardens Customer Service Centres are open and do not require bookings.

You will be met by one of our friendly staff at the door and required to sanitise and fill in your details upon entry.

What safety measures are in place

Library items are quarantined for 24 hours after their return in line with COVID-19 safety guidelines. Social distancing measures apply.

Hand sanitiser will be required upon entry and before using the self-checkout machine. It will be also available to use in the Library while you select items.

Staff will assist customers individually and clean all used equipment. A maximum capacity per Library will be in place.

We ask you to stay at home if you feel unwell or have flu-like symptoms. Staff will ask customers to leave if they are obviously unwell.

When will the Library return to normal opening hours and services?

The Library will gradually extend its opening hours and services over the coming weeks in line with further easing of COVID-19 restrictions and health and safety protocols.

We do not have a date for reopening our Libraries at this stage. We are in the process of preparing and installing the relevant controls within our Libraries to comply with Government guidelines.

How do I reserve an item for Click & Collect?

Log into your account on the Library website at <https://library.bayside.nsw.gov.au> and reserve up to 10 items.

If you need assistance reserving items, please contact the Library via:

Email: enquiry@bayside.nsw.gov.au

Phone: Ring your local branch between 10am and 4:30pm Monday to Friday
9am and 11am Saturday (Rockdale only)

How will I return my items?

Please return items to the outdoor return chute at your local branch.

For more information visit: <https://library.bayside.nsw.gov.au>

 Visit Library's Facebook page for streaming of programs and updates on our services

